

## Directory

Department of Civil Aviation

Sheikh Rashid Terminal

Dubai International Airport Services

Passenger Services

Emergency Numbers

<b>Dubai Department of Civil Aviation</b>	<b>Telephone</b>
Switchboard	+971 4 2166333
Dubai Duty Free Switchboard	+971 4 2166444
Dubai Cargo Village	+971 4 2822822
Dubai Aviation Club	+971 4 2824122
Dubai Aviation College	+971 4 2824000
Emirates Flying School	+971 4 2995162
DCA Director Engineering	+971 4 2162199
DCA Director Public Relations	+971 4 2162007
DCA Director Marketing & Media Relations	+971 4 2161203
DCA Director Finance	+971 4 2162018
DCA Director Operations	+971 4 2162009
DCA Director HR & D	+971 4 2162275
DCA Director Strategy & Management Excellence	+971 4 2162075
DCA Director Dubai Cargo Village	+971 4 2162799
DCA Director IT	+971 4 2161333
DCA Director Internal Audit	+971 4 2161154
DCA Director Contracts & Purchasing	+971 4 2162114 +971 4 2162115
DCA Cleaning and Waste Management	+971 4 2162113
<b>Dubai International Airport Services</b>	
Switchboard	+971 4 2245555
Help Desk	+971 4 2162016
Airport Customs	+971 4 7023520 +971 4 7023521
Airport Immigration	+971 4 2162572
DNATA Airport Operations	+971 4 2162604 +971 4 2162744
DCA Public Relations	+971 4 2162016
Airport Security	+971 4 2161233
Duty Manager	+971 4 2162646
Executive Flight Services	+971 4 2245195
Airport Fire Services	+971 4 2166290
Flight Information	+971 4 2166666
Police Duty Officer	+971 4 2162509
Meteorological Office	+971 4 2162218
Medical Centre	+971 4 2164953
<b>Passenger Services</b>	
VIP Pavilion	+9714 2161122

Dubai Duty Free Customer Service	+9714 2245004 800-4-443
Baggage Services	+9714 2245383 +9714 2162622
Emirates Baggage Services	+9714 2245748
Emirates Information Desk	+9714 2162363
Passenger Services	+9714 2162607
Passenger Services Terminal 2	+9714 6125652
Catering Services	+9714 2823171
Marhaba Services	+9714 2162630
Ahlan Services (Terminal 2)	+9714 6125030
Village Café	+9714 2162757

<b>Sheikh Rashid Terminal</b>	
DCA VIP Lounge	+971 4 2164090
DCA First Class Lounge	+971 4 2164061
DCA Business Class Lounge	+971 4 2164060
Emirates First Class Lounge	+971 4 2164750
Emirates Business Class Lounge	+971 4 2164780
Emirates Bank International	+971 4 2245327 +971 4 2244544
National Bank of Dubai	+971 4 2164946
International Telephone/Telex/Telegram Office	+971 4 2164015
Medical Centre	+971 4 2164950
Post Office	+971 4 2164945
Thomas Cook Exchange	+971 4 2244292
Dubai International Hotel	+971 4 2164300
Connect Business Centre	+971 4 2164278
Round Table Pizza	+971 4 2164158
McDonalds	+971 4 2164159
Bistro Lebanese Restaurant	+971 4 2164163
Tansu Kitchen	+971 4 2164167
Starbucks	+971 4 2245881
The Irish Village	+971 4 2164172
Le Matin Francaise	+971 4 2245910
Jashan	+971 4 2245660
Safar Restaurant	+971 4 2164286

<b>Emergency numbers</b>	
Fire	+971 4 2162999
Police	+971 4 2162508
Ambulance/Medical	+971 4 2161999